From Requirement to Delivery to Improvement

Changes to the requirement will require changes to the Design

Major changes to the Requirement will require a re-Design of the Delivery System

Requirement (Specification or Standard)

The feedback from the Trials improves the initial Design

Improvement throughout the life of the System

Design (Delivery System)

Feedback

Trials (Delivery System)

Continuous Improvement (CI)

Changes to the System Design may require further Trials

The Outcome should meet the Requirement (Audit, CQC Inspection)

Delivery (System & Outcomes)

Research, Customer Feedback, Regulation, etc
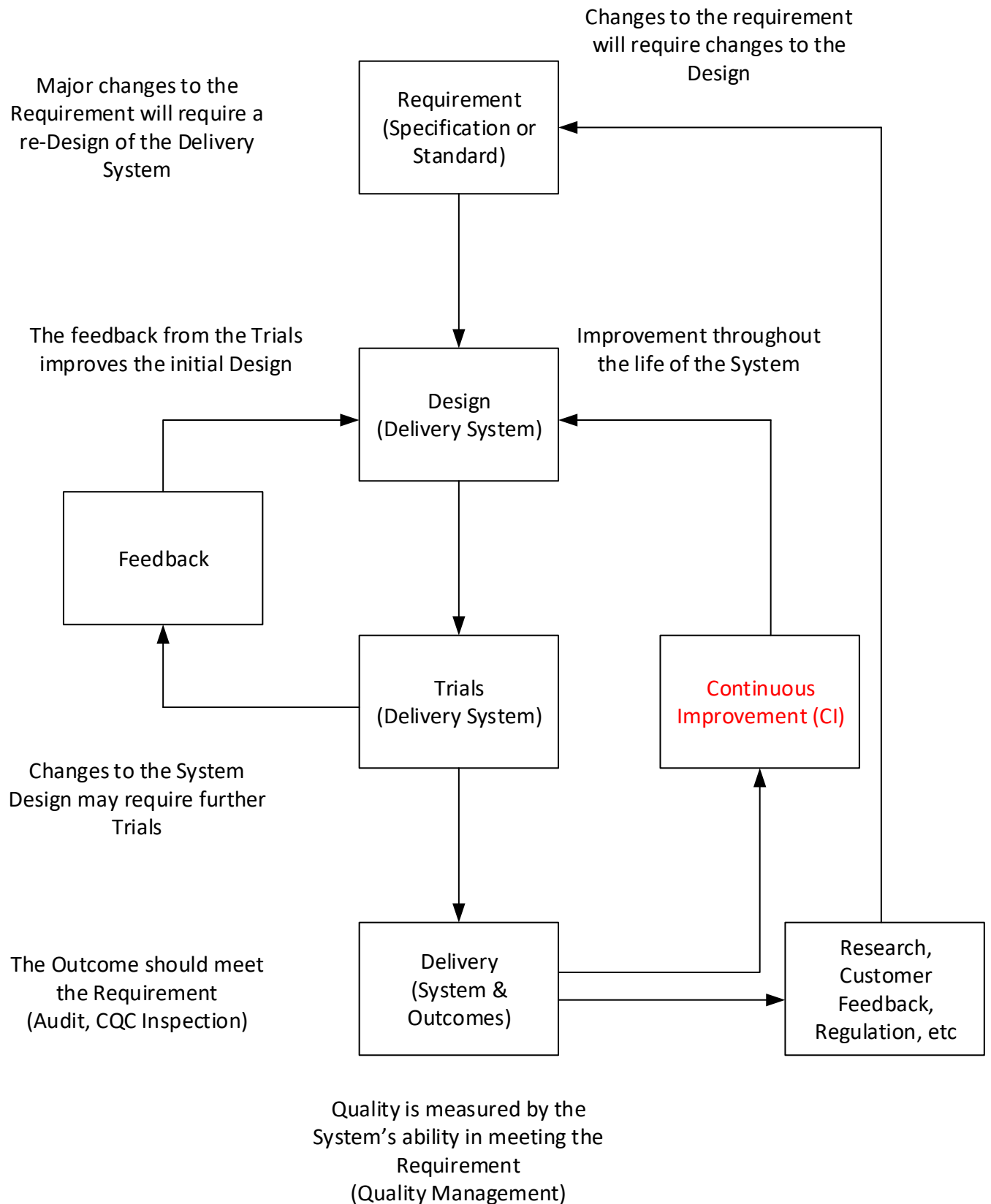
Quality is measured by the System's ability in meeting the Requirement (Quality Management)

Note: The features of a Process Management System are not included in this diagram

TJR 27/04/2022